



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

SRAC as an IQNet Partner hereby states that the organization:

CTP TECH LLC

48084 Troy, 2250 Butterfield Drive Suite 240, Michigan, United States of America

for the following scope:

Sale of software applications or access to various levels of functionality of software applications (rights of use) in accordance with the Service Management Plan PO rev. 1 of 15.11.2021

has implemented and maintains a

Service Management System

which fulfils the requirements of the following standard:

ISO 20000-1:2018

Issued on: 2021 - 12 - 21 First issued on: 2021 - 12 - 21

for the validity date, please refer to the original certificate* issued by **SRAC**

Registration Number: RO - 0046

- Met

Alex Stoichitoiu President of IQNet eng. Mihaela Cristea SRAC General Manager



IQNet Partners**:

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^{*} This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

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** The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnetcertification.com